

Internet Resources During COVID-19

During this time of social distancing, it is important that we find ways to stay connected. In this day and time, the easiest way to do that is online. We want to stay connected, but be physically distant to be safe and healthy. Unfortunately, not everyone has internet access. Luckily, a number of providers have stepped up to help people stay connected for social support, to help children with their at home schooling, and/or to those who can work from home.



Below are some companies that you can reach out to for internet service:

Xfinity/ Comcast: 1-800-934-6489

*urged to apply by phone 2 months “free” internet to low income households.

https://www.internetessentials.com/covid19#undefined&all_Pricingandotherinfo

Charter Spectrum: 1-855-707-7328

*must live in area that is serviced by Spectrum.

*Student of any age qualifies for two months free of internet services.

* Families just call the number and provide address, first and last name and the internet equipment is mailed out to the household, gets there in two days.

Fibernet Monticello: 763-314-0100

*only services city of Monticello residents (some logistics will affect service if there are not existing lines- old unusable lines or frozen ground)

*clients are to call Fibernet directly- they have already sent information to the Monticello school district in regards to this resource. Eligible for any family that has a school aged child K- college level.

*They are providing services now until the end of the school year for low income or those that do not currently have internet.

Century Link: 1-800-238-3705 (wait time by phone has made impossible to connect)

*Statement on website:

At CenturyLink, we know our customers are counting on us to keep our network running so our children can continue to learn and the world's businesses can continue to run efficiently. We stand ready, willing and able to meet our customers' near-term and long-term needs and are prepared to ensure traffic flows smoothly across our network, regardless of increased demand. We will waive late fees and will not terminate a residential or small business customer's service for the next 60 days due to financial circumstances associated with COVID-19. Today, we committed to the FCC's 'Keep Americans Connected Pledge' outlining these actions. We are also suspending data usage limits due to COVID-19.

***1-877-744-4491** is the business line for Century Link and they did state that they are advertising that "businesses affected by Coronavirus can receive some relief on their bill". (for current customers)

VERIZON:

*does not offer residential services, there may be access to internet services through wireless phone services

DISH: Works in conjunction with local providers like Century Link and Spectrum to provide their TV customers connection to internet by using local provider's fiberoptic cables. They are not aware of any current promotions other than there are student discounts provided per area.