



Financial Services Program

**Goodwill Easter Seals offers
employment training and
education opportunities!
Call 320-654-9527 for more
information.**

www.gesmn.org

**This is the job I really
needed. I have the
perfect job now.**

**— Josie, Banking and Finance
Training participant**



For Josie, having a job means much more than just a paycheck. She's on a path toward stability. More importantly, having a better job means more opportunities for her four-year-old daughter, Marisa.

Josie came to Goodwill-Easter Seals looking for help obtaining a better job with daytime hours. She had experience working in retail, but frequent overnight and weekend shifts made it difficult to find care for her daughter.

"It was just too much and I needed help," she said.

Josie wanted a job that would allow her to be home for dinner and tuck her daughter into bed at night. She needed a job that offered her more income so she could meet Marisa's needs. But finding something different was a struggle.

"Kids grow a lot," Josie said. "I needed the extra income to buy coats and boots and all the other things that she needs, but I only had retail experience, so it was hard for me to get any kind of job. I kept wondering what I was doing wrong."

Josie enrolled in our Banking and Finance Training program hoping it could help her build the skills necessary to get a better job.

"I learned a lot in the training," Josie said. "I'm really glad I took the course."

Shortly after graduation, Bremer Bank hired her as a teller and offered her the support system she needed.

"This is the job I really needed. I have the perfect job now," Josie said. "Marisa won't be at daycare late at night. She can sleep in her own bed."

Are you interested in a career in banking, contact centers or customer service? Goodwill-Easter Seals Minnesota offers an eight week, 120-hour course in Financial Services in **St. Cloud** that includes job placement assistance:

- Instruction in retail banking, customer service, sales, bank terminology, regulations, cash handling, balancing, common teller transactions and computer proficiency
- Industry speakers and tours with local businesses including Sentry Bank, U.S. Bank, Wells Fargo Bank, Capital One 360, Preferred Credit
- Assistance with resumes, applications, interviewing, job search, retention and promotions
- Assistance with job placement and follow-up services for graduates
- Support to achieve long-term career goals.
- Requirements include: age 18 or older, high school diploma or GED, limited criminal background
- Hours: Mon – Fri 9:00 a.m. – 12:00 p.m.

Goodwill-Easter Seals also offers the following courses in St Paul:

- **Medical Office** (8-week course including electronic medical records, medical terminology, insurance, ethics, customer service and communication)
- **Banking & Finance** (Basic accounting principles, financial terminology, teller transactions, computer proficiency.
- **Construction** (12 weeks of hands-on training to prepare for a career in construction and related trades. Includes Lead Abatement Worker certification, OSHA 10 safety training and 6 weeks paid training)
- **Automotive Service** (8 weeks of hands-on training in vehicle maintenance and repair. Training occurs in our fully equipped 4 bay auto shop and includes 8 hours of paid training per week)

For more information about the Financial Services Program in St. Cloud, contact:

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To learn more about the St. Paul Programs contact the Outreach Coordinator at 651-379-5837 or
outreach@gesmn.org www.gesmn.org

